Controlled-Uncontrolled Communication

An example of a moderated virtual space

by Natalia Tabolich

Description Of the Virtual Space

- site's title: www.russianlondon.com

- site's function: information and communication for Russians abroad

- site's basement: company "Russian London Ltd" http://www.russianlondon.com/company/

- site's members: 7,185 registered on the forum

The System of Moderation

- several variants of terms and conditions
- new editorial group
- updated system of content management
- upgraded interface and tools
- now hidden moderators

http://www.russianlondon.com/forum/

The Role of Moderation

- giving mainstream directions
- control over submitted information
- providing with needed notifications
- defending rights of registered users
- maintaining the forum in general order
- holding on to the terms and conditions

Specifics of the Internet Communication

- imaginable freedom of communication
- free choice of partners in communication
- existing real communication or tendency to establish it
- different time frames and terms
- easy-built, easy-broken connections